# **IT GLUE - DESIGNED BY** IT PROFESSIONALS FOR IT PROFESSIONALS

Trusted by over 300,000 IT professionals to save more than 50% of their time.

**STRUCTURED DOCUMENTATION** 

**IT**Glue



## UNSTRUCTURED DOCUMENTATION



Designed for IT professionals, IT Glue is a documentation solution that consolidates, standardizes and structures siloed information into a single pane of glass to keep your organization running smoothly, decrease ticket resolution time, meet industry-specific compliance standards, lower cybersecurity insurance premiums and increase IT professionals' bandwidth.

	<b>⊠IT</b> Glue	OTHERS		
Structure	<b>⊘</b>	*		
Related Items	<b>⊘</b>	*		
Smart Global and Local Search	<b>⊘</b>	×		
Automation	<b>⊘</b>	*		
Integrations and Open API	✓	*		
Accessibility	<b>⊘</b>	*		
New Features Designed for IT	✓	*		1
Password Security	<b>⊘</b>	*		
Permission Settings & Audit Trail	<b>⊘</b>	*		



## You don't have to reinvent the wheel. The right structured IT documentation tool

**STRUCTURE & STANDARDIZATION** 

captures all the information your business needs, the same way every time.

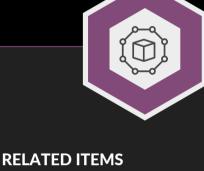
- > For each client or location, you record the same asset types and the same information for each asset type
  - » You know right from the outset what you're going to document rather than realizing later what you missed.

> Design of each asset is standardized

- » No more customizing every single asset. The information that you need for each asset comes as a template out-of-the-box, so less thinking and more doing. Of course, if you want to customize some fields, you have the flexibility to do so as well and that revised template is automatically updated globally.

> Checklists and templates

» You can get started right away with our IT templates and checklists, so you don't need a senior tech to build it out for you.



## The contextual relationships that you build between assets allow you to have all the information you require

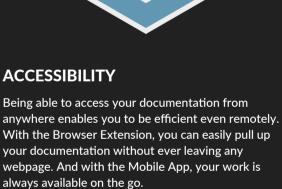
and information right next to it so you can access additional data quickly without any extra work. Relate everything together - hardware, software, passwords and SOPs.

to accurately and quickly do your job. While you are working on one document, see all the relevant assets



### automation, you don't have to waste time on updating and maintaining documentation, allowing you to focus on other tasks instead.

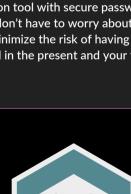
Automated network documentation and diagramming > Workflows > Warranty and expirations



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**PASSWORD SECURITY** 



thank you.

any misdoings.

**ENTERPRISE-GRADE SECURITY** Protect your documentation with security measures, such as MFA, SSO, SOC-2 II compliance, IP access control and host-proof hosting, and keep your mind at ease knowing that your information is safe. Revision

history and audit trail capabilities are crucial in

identifying who has accessed certain documents in the past and the changes they've made, so you can spot



### client/location specific, rather than digging through deep folder structure or cross-referencing between multiple files. Expedite any task and the time it takes to

find the right information with Smart Quick Search.



### ▶ 45+ integrations with tools that you use on a daily basis > Open API allows you to take your automation to

the next level



## ways to be more efficient by improving your IT documentation.



To learn how a structured IT documentation solution designed for IT professionals can help decrease ticket

operations, request an IT Glue demo today.

resolution time and increase efficiency in your day-to-day

ITGLUE.COM/DEMO

